

LivingScape Homes & Renovations Inc.

“Code of Excellence”

LivingScape Homes & Renovations’ vision is to become one of Calgary’s most trusted and respected custom home, renovation, design and project management firms. To accomplish this, we are committed to providing our customers with products and services of the highest quality available anywhere.

Our Mission Statement is: *“To help our clients achieve their desired lifestyles through creating stylish, comfortable living environments. We will ensure the home building/renovation experience is joyful, easy, and rewarding. We will deal with our customers ethically and honestly, and provide exceptional construction, design, and project management services through thoughtful and artistic creativity, diligent planning, and quality workmanship and materials. We will realize a fair and reasonable profit at a reasonable cost to the client”.*

LivingScape will conduct itself with an uncompromising focus on the quality of the product and service we deliver in the most professional manner. To do this, we must assemble the most talented and committed team of craftsmen and suppliers available. You have been selected as part of our team based upon your reputation for excellence.

By signing this Code of Excellence, the sub-trade or supplier agrees with the principles of the LivingScape Mission Statement and will conduct itself in a manner consistent with it. You must also agree to the following:

- 1 You will conduct yourself in a friendly, safe, and professional manner at all times while representing or working with LivingScape or its clients.
- 2 You will supply workmanship and materials of the highest quality and will warrant them for a period of at least 1 year. You will never compromise your reputation for integrity or workmanship.
- 3 You will refuse to take “short-cuts”, and will do your part to ensure a successful project for the homeowner 100% of the time.
- 4 You are encouraged to share your expertise with the homeowner and the project manager. Your expert opinion and suggestions to enhance the quality of the project are welcome and expected.
- 5 You will arrive to the job-site at the agreed-upon time, and will complete the work in the agreed-upon time period. If for reasons beyond your control, you are delayed in any way, you will communicate this in advance to the project manager.
- 6 You will commit to performing the work for the agreed-upon price.
- 7 You will take responsibility for removing your own waste or debris from the jobsite, and leave the premises in a broom-clean condition at the end of each day or at the end of your portion of the project.
- 8 You will not change or modify the job in any way, unless agreed upon with the Project Manager.
- 9 You agree to maintain all appropriate insurance coverage and business licensing as required by law for your business and its employees.

We thank you for joining the LivingScape Team, and look forward to a successful and mutually rewarding working relationship.